

AutomaticTM

Let's Automate Business.

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Release Automation for Siebel

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Agenda

- + Common Challenges
- + Automic's solution
- + Positive Outcomes
- + Customer Example

Siebel is at the Heart of the Enterprise





Siebel's Interdependencies Slow Innovation

We need to innovate faster...and improve customer experience

Implementing change is slow....if only our Siebel environment was more agile





Negative Consequences

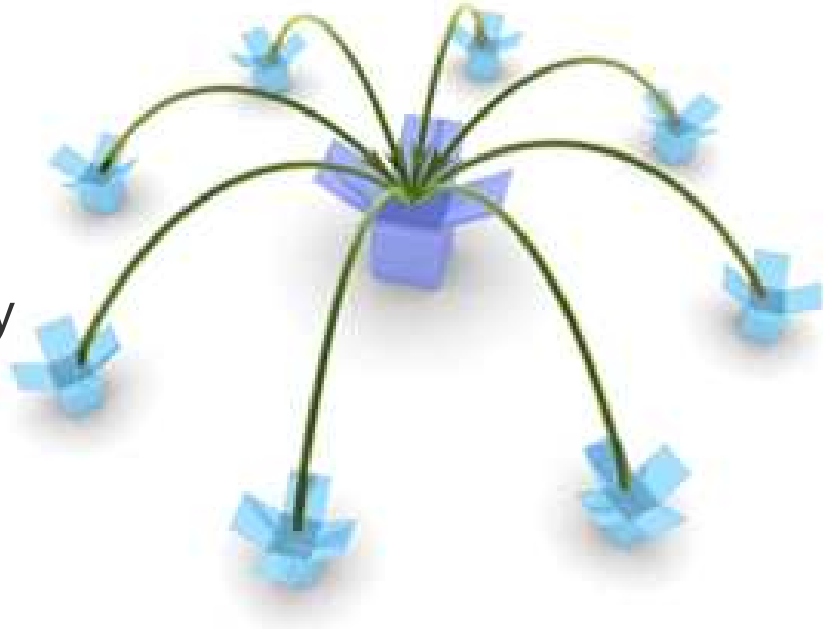
- Siebel deployments overrun
- Testing and Call Center teams non-productive
- Lack of integrated change monitoring and reporting
- Low employee satisfaction

Automic's solution

- **Fast** - Fully automated and consistent deployment across all Siebel instances
- **Reliable** – Deploy Siebel consistently in Test environments and safely revert to previous application state should a deployment failure occur
- **Auditable** – Governance across every step of the Siebel deployment process with controls to ensure only authorized staff can promote code to production

Packaging

- Collect all changes / artefacts
- Interface with your source code repository
- Staging
- Compliance and traceability

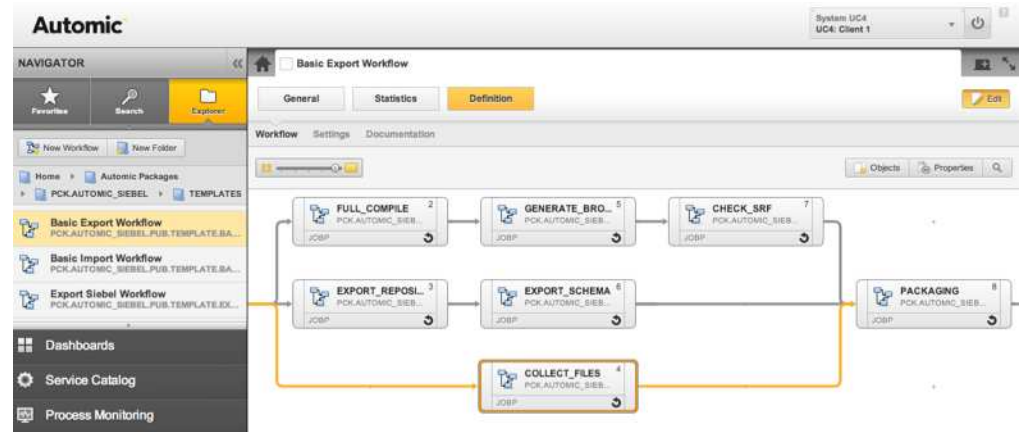


Automation Workflows

- Reduce complexity and visualise flows
- Orchestration and end-to-end automation
- Re-usability
- Full workflow control

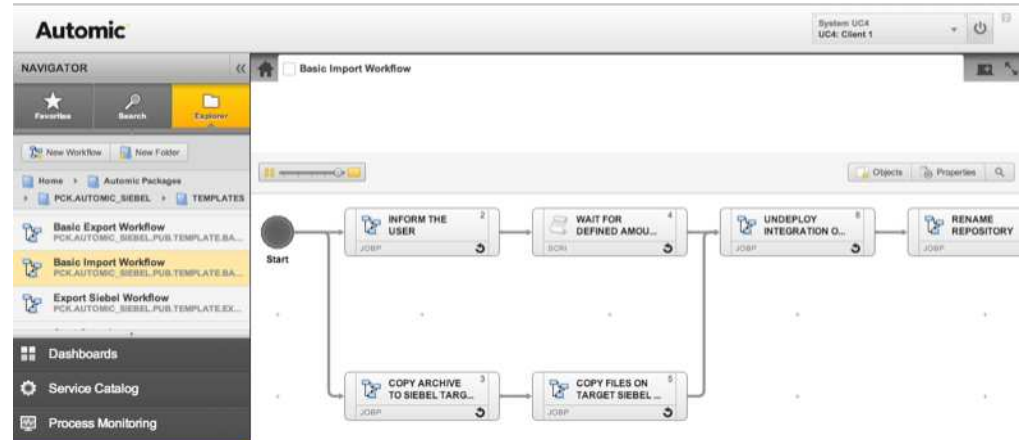
Workflow Example In More Detail

- ✓ Export Automation Template
 - ✓ Handles multiple languages
 - ✓ Compiles and checks SRF's
 - ✓ Generates browser scripts
 - ✓ Exports repositories
 - ✓ Creates deployment package



Workflow Example In More Detail

- ✓ Import Automation Template
 - ✓ Gracefully shut down servers in correct order
 - ✓ Parallel import of SRF and repositories
 - ✓ Built in verifications
 - ✓ Fully audited



Siebel action - highlights

Infrastructure

- Ability to control web servers
- Ability to control Siebel application servers
- Ability to control Siebel gateway servers
- Ability to copy and rename files on Siebel servers
- ...

Repository

- Ability to do repository migrations
- Ability to replace SRF files
- Ability to do symbolic URL import and export
- Ability to automate Siebel tools usage
- Ability to stop, start and check status of OM
-

Non repository

- Import/export actions for all object types
- Activation actions
- ...

DEMO

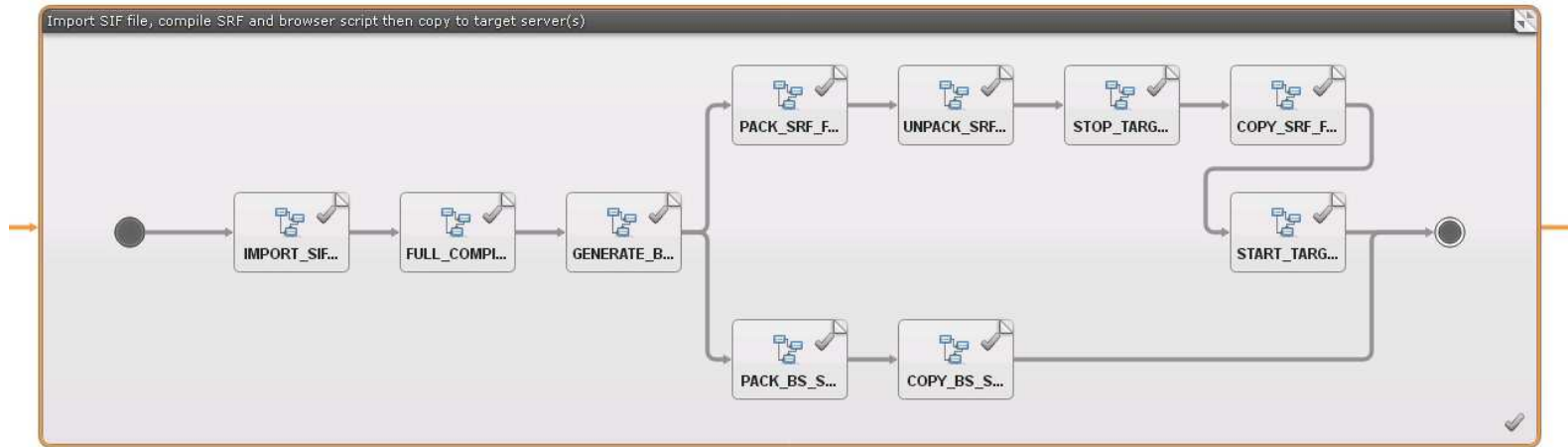


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Siebel Deployment – Import Workflow

The screenshot shows the Automic Process Monitoring interface. At the top, there are navigation tabs for 'Process Monitoring' and 'Process Assembly'. The main area displays statistics for the workflow 'IMPORT_PACKAGE@DU'. The status is 'ENDED_OK - ended normally' with a duration of '4h 26min'. There are several control buttons: 'Cancel', 'Restart', and 'More'. A search bar and a 'Refresh in 30s' button are also visible. The interface includes a top bar with 'Requests' (5) and 'Messages' (1), and a user profile 'DUDU AE: Client 1'.



Siebel Deployment - Dashboards



Success Example #1

Packaging

Extraction, preparation of objects, etc.

Before: 30-60 mins

3 minutes with Automic

Deployment

Import SIF, compile SRF and browser script,
import Ref Data, import Product Catalogues,
import integration data & configurations

Before: 4 hours

50%+ faster with Automic

Manual intervention

Before: 1.5 – 2 hours

98% less with Automic

Success Example #2

Deployment Workflow
1 ADM Request, SRF

Before: 99 mins

After: 41 mins

59% faster with Automic

**Deployment von 100 ADM
Requests**

Before: 58 mins

After: 1 min

98% faster with Automic

Downtime in Produktion

Before: 8 hours

After: < 2 hours

75% less with Automic

Positive Outcomes

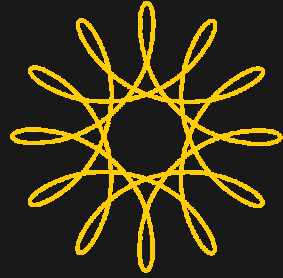
- More agile Siebel environments
- Reduced downtime of Production Siebel environments
- Increased availability of non-Production Siebel environments
- Consistent and repeatable deployments across all Siebel environments

Thank you!



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